

Live Support Chat

Written by Administrator

Saturday, 07 July 2007 09:54 - Last Updated Sunday, 16 May 2010 21:37

[Free 30 days trial](#) of Live Support service that allows you to chat with your website visitors, enabling you to give instant online customer support and pro-actively sell your product. WebsiteChat.net is a hosted system which means you don't have to worry about server capacity, bandwidth usage, system upgrades and other issues.

How it works?

1. Visitor clicks the Live Chat button on your Joomla site.



2. Your live chat window prompts visitor for name and email address.

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3. Chat request is routed to available operators based on their status.



4. Operator receives chat request in Chat Operator Application including visitor's name, visited page and geo-location



5. Chat begins between visitor and operator.

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6. Operator can access chats history in online control panel.

